

Center Point Energy, Inc.

Introduction

This case study of CenterPoint Energy, Inc. is based on a June 2020 survey of Tripwire customers by TechValidate, a 3rd-party research service.



“Tripwire fit the need and delivered thousands of pages of evidence in the first audit we had after implementation. It is now a relied on asset for evidence and monitoring as it pertains to compliance.”

“The Tripwire name is trusted in the industry and has never gave reason to doubt it. [The] continued development and listening to customers only strengthens this fact.”

Challenges

- Were looking to address the following challenges with Tripwire:
 - Security issues
 - Compliance issues

Use Case

The key features and functionalities of Tripwire that the surveyed company uses:

- Use Tripwire for the following:
 - Security Configuration Management (SCM)
 - Compliance
- Partnered with Tripwire for the following:
 - Improve compliance and risk management
The business challenges that led the profiled company to evaluate and ultimately select Tripwire:
- Said the following drove them to choose Tripwire:
 - Strong product capabilities and functionality
 - Brand reputation / trust in the company
 - Excellent customer support

Results

- Have seen the following benefits since partnering with Tripwire:
 - Better network visibility
 - Improved awareness
 - Improved productivity / workload due to product capabilities
- Considers Tripwire’s capabilities critical to their cybersecurity program.
- Rated Tripwire for the following features when compared to the competition:
 - Effectiveness of Product Capabilities: Best-In-Class
 - Service / Support: Best-In-Class
 - Scalability: Best-In-Class
 - Customizability to Organizational Needs: Significantly Better
 - Reporting: Better
- Have seen a return on investment (ROI) in the first 3 months.

Company Profile

Company:
CenterPoint Energy, Inc.

Company Size:
Fortune 500

Industry:
Energy & Utilities