

# Case Study: Safe Harbor, Safe Harbor Marine, Montague Legacy Group

#### Introduction

This case study of Safe Harbor, Safe Harbor Marine, Montague Legacy Group is based on a April 2015 survey of TopSpot Internet Marketing customers by TechValidate, a 3rd-party research service.

"TopSpot Internet Marketing understands my business goals and I consider them a partner in my business."

"Safe Harbor Access Systems had no Internet presence. We were a \$5-6 million dollar company. Now we are a \$20-25 million dollar company. We basically handed TopSpot the keys to the car. We let them design and manage our Marine website and the results have far exceeded our expectations. Honestly our biggest challenge now is finding qualified help to handle the increased business. Bottomline, if you want results, then give TopSpot the keys to the car and let them win the race!"

### Challenges

Faced the following marketing challenges before choosing TopSpot Internet Marketing:

- An insufficient online presence
- Poor lead quality
- A lack of understanding of digital marketing
- Incomplete analytics/website data
- A lack of customer engagement
- Little or no return on their investment

Faced the following website challenges before choosing TopSpot Internet Marketing:

- An outdated website
- An ineffective website
- A non mobile-friendly website
- A lack of call to action

### Use Case

TopSpot Internet Marketing Services:

- Paid Search (PPC) Strategies
- Search Engine Optimization (SEO) Strategies
- Analytics/Reporting Data
- Website Development and Design

Values the following unique approaches of TopSpot Internet Marketing:

- Collaborative team approach
- Understanding of their business' goals
- Availability to discuss their comprehensive analyses
- Knowledge of the industrial/B2B space
- Approach on educating clients about digital marketing Development of new marketing/website strategies and ideas for
- business development Sales Consultant John Chilton's industry knowledge has proven to be
- invaluable

# Results

Experienced the following as a result of TopSpot Internet Marketing strategies and solutions:

- Increased quality leads Increased online visibility (Ads, Rankings)
- Increased revenue
- Met their business goals Achieved a better understanding of internet marketing
- Achieved a better relationship with their customers
- Noticed an impact on their business immediately after implementing their

TopSpot Internet Marketing strategy. Increased their quality leads by more than 300% since implementing TopSpot Internet Marketing.

Increased revenue by 100-200% with TopSpot Internet Marketing.

Organization Profile

Organization: Safe Harbor, Safe Harbor Marine, Montague Legacy Group

Industry: Non-profit

About TopSpot Internet Marketing

Started in 2003 with 5 original team members, TopSpot has been one of the fastest growing search marketing firms in Houston, Texas. With over 75 employees based in the home office and 20 sales representatives around the country, TopSpot's current customer base exceeds 700.

Learn More:

Marketing

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Source: Greg Herbig, Sales and Marketing Manager, Safe Harbor,