

Hospital Housekeeping Systems

Introduction

This case study of Hospital Housekeeping Systems is based on an October 2016 survey of Tango Card customers by TechValidate, a 3rd-party research service.



“Tango Card allows for extemporaneous recognition which is easily administered, and received in a timely fashion.”

“The support from Tango Card customer service has been excellent.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Tango Card:

- Fulfilled rewards in the following way prior to using Tango Card:
 - Only Walmart cards for accident-free time benchmarks
- Faced the following reward fulfillment challenges before working with Tango Card:
 - Dealt with high fees/costs associated with fulfilling rewards
 - Took too long for rewards to be delivered
 - Had a reward selection that was limited

Use Case

The key features and functionalities of Tango Card that the surveyed company uses:

- Sends rewards to the following people:
 - Their employees
- Works with Tango Card in the following way:
 - Ordering through Rewards Genius Web Portal
- Uses the following reward in their program:
 - Gift cards

Results

The surveyed company achieved the following results with Tango Card:

- Sends rewards to improve the following areas:
 - Employee engagement
 - Recognition for exceeding expectations
- Benefited in the following ways as a result of working with Tango Card:
 - Reduced the time to manage/fulfill rewards
 - Reduced the cost to manage/fulfill rewards
 - Delivered rewards faster and on-time more
- Improved their rewards program in the following ways since implementing Tango Card:
 - Reduced the amount of time: 61-80%
 - Reduced the cost by: 61-80%
 - Increased their desired results by: 41-60%

Company Profile

Company:
Hospital Housekeeping Systems

Company Size:
Large Enterprise

Industry:
Health Care

About Tango Card

Tango Card is the go-to partner for enterprise digital reward solutions. Tango Card combines easy to use technology, a unique e-gift card and donation catalog, and expert support to deliver reward solutions with impact. Rewards sent by Tango Card are used every day by businesses of all sizes to drive positive results in employee rewards programs, wellness programs, customer acquisition & loyalty programs, research incentives, and modern payment disbursements.

Learn More:

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