

“ We use Proactive Notifications, which is a great way to automatically contact a mass amount of members simultaneously. We also use OmniChannel, both features are new to our organization and have been a game-changer in cost-savings and efficiency, as well as actually contacting our members.

— Suzanne Toon, Operations Manager, Episource India Private Limited

Source: Suzanne Toon, Operations Manager, Episource India Private Limited

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