

“ With Talkdesk, we have clearer dashboards for a better handle on live SLAs; easier reporting options so we can share clearer data across our organization; with the routing and IVR options we no longer require technical help to keep up to date with our greeting and routing options.

— Head of Customer Experience, Medium Enterprise Consumer Services Company

Source: Head of Customer Experience, Medium Enterprise Consumer Services Company

:talkdesk[®]

TechValidate
by SurveyMonkey

✓ Validated

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