

“ We use Talkdesk for our Call Center agents and specialists who assist in specific workgroups. It has helped us tremendously with the challenges we face today allowing our agents to work from home. It also gives in great details monitoring capabilities which are so important when managing your teams remotely.

— Donna Etts, Manager of Member Service, SECO Energy

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Source: Donna Etts, Manager of Member Service, SECO Energy



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