TALKDESK CUSTOMER TESTIMONIAL

We have already begun using AI for Agent Assist, are beginning to develop CX Analytics and QM Assist, and will be looking into Virtual Agent. We hope to improve AHT, self-service for both our customers and Agents, and make QM more efficient.

 Contact Center Administrator, Medium Enterprise Automotive & Transport Company

Source: Contact Center Administrator, Medium Enterprise Automotive & Transport Company

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✓ Validated

Published: Aug. 22, 2022 TVID: D17-DD1-977