

“ We route all customer inquiries through various Talkdesk lines and use the reporting to monitor and measure our success. The reporting suite helps us to make better staffing decisions.

— Caitlin Fitzpatrick, Customer Service Director or VP, Galileo Learning

Source: Caitlin Fitzpatrick, Customer Service Director or VP, Galileo Learning

 :talkdesk®

 TechValidate
by SurveyMonkey

✓ Validated

Published: Apr. 4, 2022 TVID: C27-13E-F50