

“ We are using Talkdesk Contact Center for our call center agents. Our agents have been able to leverage the platform to better handle calls versus our previous system. We are also using Talkdesk Phone for our back-office users. While Talkdesk Phone is a young product, we are seeing some improvements in efficiency and reporting here as well.

— IT Administrator or Manager, Medium Enterprise Industrial Manufacturing Company

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Source: IT Administrator or Manager, Medium Enterprise Industrial Manufacturing Company

**:talkdesk**<sup>®</sup>

**TechValidate**  
by SurveyMonkey

✓ Validated

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