

“ We use Talkdesk and Omnichannel for our Inbound/Outbound Contact Centre. Where we draw the most value is the reporting and being able to manage our workforce according to call trends.

— Jessica Cowen, Contact Center Manager, Novus Entertainment Inc.

Source: Jessica Cowen, Contact Center Manager, Novus Entertainment Inc.

 :talkdesk®

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✓ Validated

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