



One of the most important features Talkdesk has is the ability to quantify the work and display it into reports and Dashboards, as well as the integration with other systems. This allowed us to have insight into how our teams are performing and gave insight on areas for success and opportunities for improvement.

— Quality Assurance Manager, Medium Enterprise  
Telecommunications Services Company

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Source: Quality Assurance Manager, Medium Enterprise  
Telecommunications Services Company



✓ Validated

Published: Mar. 21, 2022 TVID: 300-5C1-E56