

“ We use Talkdesk for our inbound customer support calls (with some outbound call-backs). We have 12 products we support and a very complicated IVR. We connect Talkdesk to our ticketing system, Zendesk. Talkdesk makes it easy for us to support our clients, gives our clients options for queue call-backs, and helps us keep track of everything.

— Customer Service Director or VP, Medium Enterprise
Computer Software Company

Source: Customer Service Director or VP, Medium Enterprise
Computer Software Company

:talkdesk[®]

TechValidate
by SurveyMonkey

✓ Validated

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