How has using Talkdesk impacted your day-to-day experience as a CX professional?

	Strongly Agree	Agree	Slightly Agree	Disagree
With Talkdesk, I have more information to make better decisions	27%	43%	23%	7%
With Talkdesk, I'm able to help my customers more effectively	18%	55%	23%	4%
With Talkdesk, I'm able to help my customers more efficiently	24%	46%	24%	6%
With Talkdesk, I can connect with customers anytime, anywhere	34%	47%	16%	3%

Source: TechValidate survey of 146 users of Talkdesk



Published: Mar. 30, 2022 TVID: 371-7B1-70B



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