

Fortune 500 Banking Company

Introduction

This case study of a Fortune 500 banking company is based on a February 2021 survey of Symantec PAM customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

Challenges

What were the business challenges that led you to evaluate and ultimately select Symantec PAM:

- Protecting privileged credentials / accounts from unauthorized access
- Protecting privileged credentials in their DevOps toolchain
- Protecting privileged credentials that are embedded in their production apps

Use Case

Which Symantec PAM features/capabilities do you use in production today:

- Application to application password management
- Password vault
- Session management & recording

Which Symantec PAM features/capabilities are you planning to expand on or deploy new in the next 12-18 months:

- Granular access controls on mission-critical servers

Which Symantec PAM features/capabilities do you feel are strengths compared to competitive solutions:

- Session management & recording

In which areas are you satisfied or very satisfied with Symantec PAM:

- Ease of Deployment & Use
- Features & Capabilities
- Integrations & Interoperability
- Roadmap & Strategy
- Technical Support
- Documentation
- Total Cost of Ownership

Results

What were the most significant operational benefits you realized from your investment in Symantec PAM:

- consolidating multiple products

What can you say about Symantec PAM after using the product:

- Symantec PAM provides many of the controls governing privileged access that are mandated by emerging data privacy laws and regulatory and industry compliance mandates

Any last words?

- Our confidence has improved in protecting against targeted breaches and insider attacks now that we have Symantec PAM as part of our security strategy.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Fortune 500

Industry:
Banking

About Symantec

As part of Broadcom Inc., Symantec is a global leader in cyber security and helps organizations and governments secure identities and information wherever they live. Symantec's Integrated Cyber Defense approach simplifies cyber security with comprehensive solutions to secure critical business assets across on-premises and cloud infrastructures.

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