

Large Enterprise Financial Services Company

Introduction

This case study of a large enterprise financial services company is based on a March 2021 survey of Symantec SiteMinder customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

Challenges

What were the business challenges that led you to evaluate and ultimately select Symantec SiteMinder:

- Performance of the system as the demand/load increases
- Strength of security of the access management solution itself
- Ability to understand a user’s context as part of deciding what authentication the user must complete

Use Case

How large is your SiteMinder environment?

- SiteMinder performs up to 100 million authentications and authorization transactions each month.

Which Symantec SiteMinder features/capabilities do you use in your production environment today:

- Access Gateway
- JWT authentication scheme
- Identity Mapping for gathering attributes from multiple repositories
- Using OpenID Connect (OIDC client) to connect to homegrown and SaaS applications

Which Symantec SiteMinder features/capabilities do you want to expand on or deploy new in the next 12-18 months:

- REST interface for creating, updating, or deleting SiteMinder policies

Which Symantec SiteMinder features/capabilities do you feel are strengths compared to competitive solutions:

- Authentication
- Authorization
- Flexibility & customization
- Performance & scalability
- Technical support

Results

What were the most significant operational benefits you realized from your investment in Symantec SiteMinder:

- Improving user experience through frictionless authentication and single sign-on
- Facilitating DevOps by enabling secure access to cloud, mobile, and web apps

What can you say about Symantec SiteMinder after using the product:

- Symantec SiteMinder protects our mission critical applications and services

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Large Enterprise

Industry:
Financial Services

About Symantec SiteMinder

As part of Broadcom Inc., Symantec is a global leader in cyber security and helps organizations and governments secure identities and information wherever they live. Symantec’s Integrated Cyber Defense approach simplifies cyber security with comprehensive solutions to secure critical business assets across on-premises and cloud infrastructures.

Learn More:

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[!\[\]\(dcadc17c064c775919616fcc152162e9_img.jpg\) **Symantec SiteMinder**](#)