



As a higher education institution, the lives of our students changed abruptly in mid-March. SurveyMonkey provided us with a useful, intuitive tool that could help us gauge the success of our transition to online learning and get feedback from students who were struggling.

Based on results from a survey we sent to students, we were able to give feedback to faculty (on useful strategies and successful methods), to our IT department (to aide with internet access/technology issues), and to our leadership team about where to allocate resources and efforts to make improvements.

— Kate Deater, Director of Institutional Research, Saint Francis University

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