

# Red Software Systems

## Introduction

This case study of RED Software Systems srl is based on a November 2021 survey of Stack Overflow for Teams customers by TechValidate, a 3rd-party research service.

## Challenges

The profiled company brought in Stack Overflow for Teams to improve their business KPIs of **operational efficiency** and **service velocity**.

The other challenges they wanted to solve were:

- Removing roadblocks or barriers
- Attracting or retaining employees
- Creating or maintaining a continuous learning culture

## Use Case

They use the **free tier** of Stack Overflow for Teams.

Their engineering team is the main user of Stack Overflow for Teams.

The other tool they use for knowledge sharing is a code repository.

## Results

The surveyed company said the most impactful **operational benefits** their organization realized with Stack Overflow for Teams is soft cost savings.

They said the most impactful **cultural or team benefits** their organization realized with Stack Overflow for Teams are:

- Increased collaboration between and among teams
- More knowledge is captured for the future
- Increased productivity

### Company Profile

Company:  
**RED Software Systems srl**

Company Size:  
**Small Business**

Industry:  
**Computer Software**

### About Stack Overflow for Teams

Stack Overflow for Teams provides just-in-time knowledge to help teams solve complex technical challenges through each stage of the development lifecycle. Because Stack Overflow's public platform is already integral to how technologists work, Stack Overflow for Teams enables a more natural, frictionless exchange of company knowledge.

It augments workflows, giving teammates easy access to persistent knowledge and cross-functional experts so they can confidently make more informed decisions and overcome roadblocks faster. The platform fosters continuous learning and growth while enabling an internal community that connects knowledge seekers and subject matter experts across departments.

Learn more:  
<https://stackoverflow.com/solutions/c/teams>

**Learn More:**

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