STACK OVERFLOW FOR TEAMS CASE STUDY

Global 500 Telecommunications Equipment Company

Introduction

This case study of a Global 500 telecommunications equipment company is based on a November 2022 survey of Stack Overflow for Teams customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> "
> "Stack Overflow for Teams helps us onboard new developers and technologists faster."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select Stack Overflow for Teams:

- The challenge they were looking to solve with Stack Overflow for Teams was:
    - Share knowledge and information across the organization
    - Capture and preserve institutional knowledge
    - Enable employees to solve problems faster
    - Reduce the time to onboard new hires

Use Case

- What they use or knowledge sharing and/or collaboration in addition to Stack Overflow for Teams:
    - ChatOps (e.g., Slack, Microsoft Teams, Discord)
    - Cloud drive

Results

The surveyed company achieved the following results with Stack Overflow for Teams:

- Culture of knowledge sharing: Somewhat impactful
- Transparency and accessibility of knowledge and information: Somewhat impactful
- More knowledge captured for the future: Somewhat impactful
- Reduced knowledge loss when teammates left: No impact (N/A)
- Increased productivity: Somewhat impactful
- Reduced distractions and burden on subject matter experts or tenured teammates: Somewhat impactful
- Increased collaboration between SMEs and across teams: No impact (N/A)
- Improved team technical skills: No impact (N/A)

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Global 500

Industry:
Telecommunications Equipment

About Stack Overflow for Teams

Stack Overflow for Teams provides just-in-time knowledge to help teams solve complex technical challenges through each stage of the development lifecycle. Because Stack Overflow's public platform is already integral to how technologists work, Stack Overflow for Teams enables a more natural, frictionless exchange of company knowledge.

It augments workflows, giving teammates easy access to persistent knowledge and cross-functional experts so they can confidently make more informed decisions and overcome roadblocks faster. The platform fosters continuous learning and growth while enabling an internal community that connects knowledge seekers and subject matter experts across departments.

Learn More:

[Stack Overflow for Teams](#)