

# S&P 500 Healthcare Company Happy With Its Move to Cloud

## Introduction

This case study of a S&P 500 healthcare company is based on a March 2022 survey of Splunk Cloud Platform customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“Splunk is helping us to ensure cancer patients are receiving high-quality radiation treatments without any interruptions. We have used Splunk for many years and are very happy, especially with our move to the Splunk Cloud Platform.” —IT Manager, S&P 500 Healthcare Company

## Challenges

The challenges or pain points the organization faced before adopting or migrating to Splunk’s Cloud Platform included accessing, ingesting, searching and/or monitoring siloed data across organization; and spending too much time and/or resources on admin tasks instead of high-value use case delivery. Prior to migrating to the Splunk Cloud Platform, the organization was using the Splunk Enterprise Platform.

## Use Case

The Healthcare Company’s primary use case for Splunk is Machine Data Analytics. The organization decided to migrate because:

- Their overall IT organization is moving to Cloud-based services.
- They needed additional elasticity in their Splunk deployment.
- Splunk Enterprise Platform was becoming too complex to self-manage.

## Results

The features/capabilities of Splunk Cloud Platform that have been valuable to their organization include:

- Powerful searching, reporting and analyzing capabilities
- Ability to stream unstructured data from all systems, devices and people
- Enhanced self-service for end-users
- Ability to quickly innovate and onboard new use-cases

They agree with the following statements after using Splunk Cloud Platform:

- Splunk Cloud Platform helps us focus our resources and/or time on higher priority initiatives by taking care of the infrastructure management and administration.
- Splunk Cloud Platform provides the same power and flexibility of Splunk Enterprise, but with significantly less of the management burden.
- Splunk Cloud Platform allows us to innovate more quickly and our end users are happier.
- Splunk Cloud Platform helps us onboard new teams and use cases with an ability to scale faster and on-demand.

With a return on investment in Splunk Cloud Platform within 12+ months, the S&P 500 Healthcare Company saw improvements in the following areas since using Splunk Cloud Platform:

- Time-to-Value: significantly improved
- Use Case Delivery: significantly improved
- Administrative Tasks: improved

### Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:  
**S&P 500**

Industry:  
**Healthcare**

### About Splunk Cloud Platform

Splunk helps organizations ask questions, get answers, take actions and achieve business outcomes from their data. Organizations use market-leading Splunk solutions with machine learning to monitor, investigate and act on all forms of business, IT, security, and Internet of Things data.

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