Case Study: S&P 500 Industrial Manufacturing Company Replaces IBM Tivoli with SolarWinds

> "We had a user group complaining about starting an application and the slow performance. Using SolarWinds Server & Application Monitor, I found a highly executed database query that averaged 113,000 ms, which I was able to tune down to 47 ms greatly improving database and application performance."
>
> "I like having a central focus for where to go to monitor my databases and applications, and SolarWinds delivers just that."

Challenges

- IT administration and management challenges that prompted you to purchase SolarWinds Server & Application Monitor:
    - Lack of visibility into application health and availability
    - Need for greater insight into performance metrics for troubleshooting
    - Lack of centralized monitoring across multiple sites in the network
- Used IBM Tivoli before replacing it with SolarWinds Server & Application Monitor.

Use Case

- Purchased Server & Application Monitor to have a single, unified solution to monitor all environments.
- Applications primarily monitored using Server & Application Monitor:
    - Microsoft Exchange Server
    - Windows
    - IIS
    - SQL Server
    - Oracle
    - AIX

Results

- Able to **identify and troubleshoot application issues 40 – 60% faster** after deploying Server & Application Monitor.

About SolarWinds Server & Application Monitor

SolarWinds delivers powerful, affordable, and easy-to-use application, server, virtualization and storage monitoring software to help you get complete visibility of your systems infrastructure, and stay ahead of downtime and performance issues.

Learn More:

 SolarWinds

 SolarWinds Server & Application Monitor