solarwinds

Case Study: Medium Enterprise Telecom Services Company Finds Problems 100%+ Faster

"Using SolarWinds® Server & Application Monitor, I'm now able to alert when services go down so I can get the service restarted before anyone knows it was down."

"The best feature is application monitoring because the server may be up but a service running on the box may be down."

"Compared to free/open source monitoring solutions, SolarWinds® Server & Application Monitor is easier to configure."

Challenges

- Server and application monitoring solution used prior to SolarWinds® Server & Application Monitor:
  - Nagios®

Use Case

- Addressed the following challenge with SolarWinds® Server & Application Monitor:
  - SQL Server® performance
- Uses SolarWinds® Server & Application Monitor to proactively monitor FTP and SFTP servers and SQL Server.

Results

- Able to identify and troubleshoot application performance issues > 100% faster with SolarWinds® Server & Application Monitor.
- Reduced downtime by 60 – 80% since using SolarWinds® Server & Application Monitor.