Telekom Brunei Berhad Replaces ManageEngine with SolarWinds Server & Application Monitor

"When our production mail server node went down, the AppInsight for Exchange dashboard in Server & Application Monitor helped us find where the bottleneck was—in cluster or in the application. To handle your data center with ease and effectiveness, you should have SolarWinds."

"SolarWinds makes it easy to detect the server and application errors in a vast environment, and makes it easy to troubleshoot by allowing us to see the bottlenecks visually. Application warnings are very useful to avoid latency, and the function of alerts for application monitoring is excellent."

Challenges

- IT administration / management challenges that prompted you to purchase SolarWinds Server & Application Monitor:
  - Inability to identify why applications and servers are running slow
  - Lack of visibility into application health and availability
  - Needed greater insight into performance metrics for troubleshooting
  - Too much manual effort and time spent on finding the root-cause of issues
  - Lack of centralized monitoring across multiple sites in the network
- Used ManageEngine Applications Manager before replacing it with SolarWinds Server & Application Monitor.

Use Case

- Purchased Server & Application Monitor for the following key features:
  - Deep application performance monitoring using AppInsight™ dashboard
  - Application dependency mapping with underlying infrastructure using AppStack™ dashboard
  - Server monitoring and IT asset inventory management
- Applications primarily monitored using Server & Application Monitor:
  - Microsoft Exchange Server
  - Windows
  - Linux
  - SQL Server
  - Oracle

Results

- **Identifies and troubleshoots application issues 60-80% faster** after deploying Server & Application Monitor.
- Saw a **60-80% decline in application and server downtime** since they started using Server & Application Monitor.
- Realized ROI in 3-6 months after buying Server & Application Monitor.

About SolarWinds Server & Application Monitor

SolarWinds delivers powerful, affordable, and easy-to-use application, server, virtualization and storage monitoring software to help you get complete visibility of your systems infrastructure, and stay ahead of downtime and performance issues.

Learn More:

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