solarwinds

Logistik Unicorp Replaces WhatsUp Gold with SolarWinds for Application Monitoring

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"The built-in templates in Server & Application Monitor have been very useful because I don't have to create a component monitor by myself; everything is out of the box."

"It is an easy to configure tool with high performance. This has helped me greatly in my day to day tasks."

"It is the most complete tool I have used. I would say that it will make your job easier, no doubt."

Challenges

- IT administration and management challenges that prompted you to purchase SolarWinds Server & Application Monitor:
  - Inability to identify why applications are running slow
  - Inability to identify why servers are running slow
  - Lack of visibility into application health and availability
  - Needed greater insight into performance metrics for troubleshooting
  - Too much manual effort and time spent on finding the root-cause of issues
- Purchased SolarWinds Server & Application Monitor to replace Ipswitch WhatsUp Gold Application Performance Monitor.

Use Case

- Purchased Server & Application Monitor for the following key features:
  - Out-of-the-box monitoring templates for multi-vendor applications
  - Server monitoring and IT asset inventory management
- Applications primarily monitored using Server & Application Monitor:
  - Windows
  - IIS
  - SQL Server
  - Dynamic AX

Results

- **Identifies and troubleshoots application issues 60 – 80% faster** after deploying Server & Application Monitor.
- Saw a **20 – 40% decline in application and server downtime** since they started using Server & Application Monitor.
- Realized ROI in 9 – 12 months after buying Server & Application Monitor.

Source: Enrique Villalta, Systems Administrator, Logistik Unicorp, Inc.