Case Study: Buyseasons, Inc.

"Over our previous solution, Server & Application Monitor has less false alarms, better customization, user experience, and more out-of-the-box monitoring for applications."

"The best feature of this product is having the ability to pick through a variety of predefined component monitors or build my own if one doesn't already exist, as well as the ability to customize the components and alerts to fit my business needs."

"The value Server & Application Monitor provides over free, opensource tools or manual troubleshooting methods is that it provides an improved single pane of glass view, it's more reliable, and you can respond to problems quickly and proactively."

Challenges

- Server and application monitoring solution used prior to SolarWinds® Server & Application Monitor:
    - Firescope

Use Case

- Addressed the following challenges with SolarWinds® Server & Application Monitor:
    - Exchange management
    - IIS performance/website outages
    - SQL Server® performance
    - Lack of visibility to custom applications
    - Needing more visibility of server health
- Uses Server & Application Monitor frequently to monitor Microsoft SQL server, website uptime, Microsoft IIS, Windows services, FTP performance, user experience, Exchange server, network device availability and performance, and 3rd party application availability.

About SolarWinds Server & Application Monitor

SolarWinds delivers powerful, affordable, and easy-to-use application, server, virtualization and storage monitoring software to help you get complete visibility of your systems infrastructure, and stay ahead of downtime and performance issues.

Learn More:

SolarWinds

SolarWinds Server & Application Monitor

Results

- Able to identify and troubleshoot application performance issues at least 20% faster with Server & Application Monitor.

Source: Jeffrey Gilgenbach, System Administrator, Buyseasons, Inc.

Research by TechValidate
by SurveyMonkey