Case Study: Patch Manager helps industrial manufacturing company simplify patch process

"In the past we did our updates manually which caused inconsistency. Then we used another product that did not work very well so we turned to SolarWinds seeing that we were already a customer. **And we have not looked back.**"

Patch Manager critical feature: "Speed of the updates as well as the control it gives us."

Recommends Patch Manager because: "(Yes) it simplifies the patch process."

Challenges

- Inconsistent deployment of timely patch updates when vulnerabilities arise out of potentially unwanted programs, malware and newer threats.
- Used *time-consuming*, manual patching and in-house processes prior to SolarWinds **Patch Manager**.

Use Case

- Patch Manager helps manage:
    - <50 servers, and
    - 50-250 workstations (incl. notebooks)
- Pushes out 5 – 20 patches per month with Patch Manager.
- Purchased SolarWinds Patch Manager because of being an existing SolarWinds customer.

Results

- Patch Manager helps:
    - To test and deploy patches without affecting business/IT productivity
    - Define and execute patch strategies for different user groups or computer groups
    - Easily control how disruptive the patch process needs to be (e.g. control reboots, system restore, etc)
    - Do on-demand patching and creation of custom patches and packages
- Saves 11-25 hours of patch workload each month, with Patch Manager.

About SolarWinds Patch Manager

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

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