

Case Study: Computer Software Company (Norway) Replaces FTP Hosted on Linux with Serv-U

"Self-hosted FTP server software is much more secure and reliable for file transfer than cloud-based/SaaS services and FTP freeware."

Challenges

- Used an in-house Linux server set up for FTP (hosted at ISP) before purchasing Serv-U.
- Overcame the following IT challenges with Serv-U:
 - Lack of centralized file transfer administration & control
 - Non-IT-approved file transfer services used by employees

Use Case

- Has 250-1000 users (both internally and externally) that use Serv-U.
- Purchased Serv-U Managed File Transfer (MFT) Server.
- Uses Serv-U to:
 - Centralize file transfers within the organization
 - Download our software and files to customers
 - Use in support cases where customers can send us project files
- Decided to buy Serv-U because of its:
 - Affordable cost
 - Ease of use and configuration
- Key features of Serv-U that helped meet their IT requirements:
 - File Transfer over the Web (via HTTP/S)

Results

- Benefits realized as a result of using Serv-U:
 - Enhanced security and data protection
 - Increased visibility and control of file transfers
 - Improved productivity
 - Cost and time savings
- Rates Serv-U file transfer solution as 4 stars.

About Serv-U

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

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Serv-U

Source: TechValidate survey of a Small Business Computer Software Company

Research by

TechValidate

