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Case Study: Consumer Services Company (USA) Uses Serv-U for Managed File Transfer

> " "We have used Serv-U for years. It is the most flexible, reasonably-priced, and full-featured solution for secure file transfer (FTPS/SFTP/HTTPS) period."

Challenges

- Used home-grown FTP tools and scripts for file transfer before purchasing Serv-U.
- IT challenges faced before purchasing Serv-U:
    - Lack of centralized file transfer administration & control
    - Inability to securely encrypt and protect file transfer data
    - Non-IT-approved file transfer services used by employees
    - Difficulty tracking, logging, and managing file transfers

Use Case

- Has more than 1,000 users (both internally and externally) that use Serv-U.
- Purchased **Serv-U Managed File Transfer (MFT) Server**.
- Use Serv-U MFT Server to
    - Secure B2B file transfer with external parties
    - Centralize file transfers within the organization
- Decided to buy Serv-U because of its:
    - Affordable cost
    - Robust security for file transfer
    - Ease of use and configuration
- Key features of Serv-U that helped meet their IT requirements:
    - FTPS and SFTP for file transfer
    - Web access via HTTPS

Results

- Benefits realized as a result of using Serv-U:
    - Increased visibility and control of file transfers
    - Enhanced security and data protection
    - Improved compliance with security policies
    - Prevented data loss during file transfer
    - Improved administration and governance of file transfers
    - Cost & time savings
    - Improved productivity
- Rated Serv-U file transfer solution as 5 stars.

About Serv-U

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

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Source: TechValidate survey of a Medium Enterprise Consumer Services Company

Research by **TechValidate** by SurveyMonkey

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