solarwinds

Case Study: State & Local Government (Canada) Replaces HTTP Commander with Serv-U

"Serv-U MFT Server is a great product. It is very easy to set up and configure."

"Self-hosted FTP server software is much more secure and reliable for file transfer than cloud-based/SaaS services and FTP freeware."

Challenges

- Used **HTTP Commander** for file transfer before purchasing Serv-U.
- IT challenges faced before purchasing Serv-U:
  - Lack of centralized file transfer administration & control
  - Inability to transfer large files over email or network share
  - Difficulty in tracking, logging, and managing file transfers
  - Inability to securely encrypt and protect file transfer data
  - Lack of adequate scalablility and customization

Use Case

- Has 250-1000 users (both internally and externally) that use Serv-U.
- Purchased **Serv-U Managed File Transfer (MFT) Server**.
- Use Serv-U MFT Server to:
  - Centralize file transfers within the organization
  - Secure B2B file transfer with external parties
- Decided to buy Serv-U because of its:
  - Affordable cost
  - Robust security for file transfer
  - Scalability
  - Ease of configurability
- Key features of Serv-U that helped meet their IT requirements:
  - FTPS for file transfer
  - Web access (HTTP/S)

Results

- Benefits realized as a result of using Serv-U:
  - Enhanced security and data protection
  - Improved administration and governance of file transfers
  - Prevented data loss during file transfer
  - Cost & time savings
  - Improved productivity
- Rated Serv-U file transfer solution as 5 stars.