Case Study: Large Enterprise Health Care Company (USA) Replaces Gene6 FTP with Serv-U

> " "Design and flexibility are outstanding; the user interface of Serv-U is very well laid out."
>
> "Self-hosted FTP server software is much more secure and reliable for file transfer than cloud-based/SaaS services and FTP freeware."

Challenges

- Used **Gene6 FTP Server** as a file transfer tool before purchasing Serv-U.
- IT challenges faced before purchasing Serv-U:
    - Inability to securely encrypt and protect file transfer data
    - Difficulty in tracking, logging, and managing file transfers

Use Case

- Has 1 to 50 users (both internally and externally) that use Serv-U.
- Purchased **Serv-U Managed File Transfer (MFT) Server**.
- Uses Serv-U MFT Server to:
    - Secure B2B file transfer with external parties
    - Meet compliance requirements
    - Offer hosted file transfer services to clients
- Decided to buy Serv-U because of its:
    - Robust security for file transfer
    - Ease of use and configuration
- Key features of Serv-U that helped meet their IT requirements:
    - SFTP for file transfer
    - File transfer over the Web (via HTTP/S)

About Serv-U

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

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Serv-U

Results

- Benefits realized as a result of using Serv-U:
    - Enhanced security and data protection
    - Increased visibility and control of file transfers
    - Improved compliance with security policies
    - Prevented data loss during file transfer
    - Improved administration and governance of file transfers
    - Cost and time savings
    - Improved productivity

Source: TechValidate survey of a Large Enterprise Health Care Company

Research by **TechValidate** by SurveyMonkey

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