Case Study: Financial Services Company (South Africa) Enhances Data Security with Serv-U

"The most important element between a company and its vendor is the support. Serv-U is absolutely impressive with their application support, and their knowledge base is always up-to-date and relevant."

"Self-hosted FTP server software is much more secure and reliable for file transfer than cloud-based/SaaS services and FTP freeware."

Challenges

- Used home-grown applications for file transfer before purchasing Serv-U.
- IT challenges faced before purchasing Serv-U:
    - Inability to securely encrypt and protect file transfer data
    - Non-IT-approved file transfer services used by employees
    - The complexity of using hardware (CD, hard disks, USB, etc.)
    - Difficulty tracking, logging, and managing file transfers
    - Inability to transfer large files over email or network share

Use Case

- Has 50-250 users (both internally and externally) that use Serv-U.
- Purchased **Serv-U Managed File Transfer Server along with Serv-U Gateway**.
- Uses Serv-U MFT Server to:
    - Centralize file transfers across the organization
    - Secure B2B file transfer with external parties
- Decided to buy Serv-U because of its:
    - Affordable cost
    - Robust security for file transfer
    - Ease of use and configuration
- Key features of Serv-U that helped meet their IT requirements:
    - SFTP for file transfer
    - File transfer over the Web (via HTTP/S)

Results

- Benefits realized as a result of using Serv-U:
    - Enhanced security and data protection
    - Increased visibility and control of file transfers
    - Improved compliance with security policies
    - Prevented data loss during file transfer
    - Improved administration and governance of file transfers
    - Cost and time savings
    - Improved productivity
- Rates Serv-U file transfer solution as 5 stars.

About Serv-U

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

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Research by **TechValidate** by SurveyMonkey