

Case Study: Engineering Systems, Inc. (USA) Replaces Microsoft IIS FTP with Serv-U

"We use Serv-U to securely and easily transfer files with our clients. Our old FTP server was not meeting the needs of our organization in terms of security and ease of use. People were resorting to other personal solutions such as Dropbox. Serv-U has allowed us to keep our File Transfer services in-house and eliminate our usage of third-party tools."

"Serv-U has worked extremely well for my company. I am glad to see that the product is often being improved upon. When there are changes in Java that break the program, Serv-U quickly has a hot fix to resolve the issue."

"Self-hosted FTP server software is much more secure and reliable for file transfer than cloud-based / SaaS services and FTP freeware."

Challenges

- Used Microsoft IIS File Transmission Protocol (FTP) Service for file transfer before purchasing Serv-U.
- Overcame the following challenges with Serv-U:
 - Non-IT-approved file transfer services used by employees
 - Inability to transfer large files over email or network share

Use Case

- Has 50-250 users (both internally and externally) that use Serv-U.
- Purchased Serv-U Managed File Transfer Server along with Serv-U
 Gateway.
- Uses Serv-U to secure B2B file transfer with external parties.
- Purchased Serv-U because of its:
 - Robust security for file transfer
 - Ease of use
- Key features of Serv-U that helped meet their IT requirements:
 - Active Directory/LDAP integration
 - File transfer over the Web (via HTTP/S)

Results

- Benefits realized as a result of using Serv-U:
 - Enhanced security and data protection
 - Improved compliance with security policies
 - Improved productivity
 - Cost and time savings
- Rates Serv-U file transfer solution as 4.5 stars.

About Serv-U

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

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☑ Serv-U