

Case Study: Patch Manager helps FamilyLife simplify custom patch deployment

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“We appreciate the ease of use and quick response to support issues.”

Rates Patch Manager as 5 out of 5 stars.

Challenges

- Complexity in customizing patches and packages for user groups & computer groups
- Used *Desktop Authority* from Scriptlogic prior to SolarWinds **Patch Manager**

Use Case

- Patch Manager helps FamilyLife manage:
 - 251-1,000 workstations (including notebooks)
 - < 50 servers
- Pushes out 21 – 50 patches per month with Patch Manager.
- Purchased SolarWinds Patch Manager because of its cost.

Results

- Patch Manager helps FamilyLife:
 - Test and deploy patches without affecting business/IT productivity
 - Define and execute patch strategies for different user groups or computer groups
 - Adapt to changes rapidly for both physical and virtual environments
 - Easily control how disruptive the patch process needs to be (e.g. control reboots, system restore, etc)
 - Quickly generate reports on patched and unpatched systems and software
- Patch Manager helps save 101-200 hours of patch workload each month.

About SolarWinds Patch Manager

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

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