

Case Study: Fortune 500 Pharmaceuticals Company (USA) Replaces War FTP with Serv-U

“In the time you will spend setting up and perfecting a freeware or open source solution, you can purchase and deploy Serv-U MFT Server which provides more features, better support, and better controls for regulatory compliance.”

“We use Serv-U to transfer ePHI to and from our customers.”

Challenges

- Used **War FTP Daemon** freeware for file transfer before purchasing Serv-U.
- Faced challenges of stability and usability with War FTP and decided to replace it with Serv-U.

Use Case

- Has 50-250 users (both internally and externally) that use Serv-U.
- Purchased **Serv-U Managed File Transfer (MFT) Server**.
- Uses Serv-U to offer hosted file transfer services for exchanging ePHI data with clients.
- Decided to buy Serv-U because:
 - It is a stable product
 - It offers robust security for file transfer
- Key features of Serv-U that helped meet their IT requirements:
 - FTPS for file transfer
 - SFTP for file transfer
 - Active Directory / LDAP integration
 - File transfer over the Web (via HTTP/S)

Results

- Benefits realized as a result of using Serv-U MFT Server:
 - Enhanced security and data protection
 - Improved compliance with security policies
 - Prevented data loss during file transfer
- Rated Serv-U file transfer solution as 4.5 stars.

About Serv-U

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

[SolarWinds](#)

[Serv-U](#)