Case Study: Medium Enterprise Computer Services Company Makes Patch Reporting Easier

"We were using WSUS before and found compiling a report for customers was not as friendly."

"**Patch manager** is easy to set up and use. It provides a much friendlier view than what WSUS provides."

"The ability to customize reports is very important, as customers want to see something that's easy to understand and graphical."

Challenges

- Inconsistent 3rd party patching using the existing Microsoft WSUS & SCCM solutions.
- Used Microsoft WSUS prior to SolarWinds **Patch Manager**

Use Case

- Patch Manager helps manage:
  - 50-250 workstations (incl. notebooks), and
  - < 50 servers
- Pushed out 5 – 20 patches per month with Patch Manager.
- Decided to purchase Patch Manager because of being an existing SolarWinds customer.

Results

- Patch Manager helps:
  - Define and execute patch strategies for different user groups or computer groups
  - Do on-demand patching and creation of custom patches and packages
  - Quickly generate reports on patched and unpatched systems and software

About SolarWinds Patch Manager

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

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SolarWinds Patch Manager