

Case Study: Computer Services Company (UAE) Replaces Citrix ShareFile with Serv-U



“Serv-U gives you complete control over MFT/FTP services and helps maximize file transfer data limits when compared with paid online cloud drives.”

“Self-hosted FTP server software is much more secure and reliable for file transfer than cloud-based/SaaS services and FTP freeware.”

Challenges

- Used **Citrix ShareFile** SaaS software for file transfer before purchasing Serv-U.
- IT challenges faced before purchasing Serv-U:
 - Lack of centralized file transfer administration & control
 - Non-IT-approved file transfer services used by employees
 - Inability to transfer large files over email or network share
 - Difficulty in tracking, logging, and managing file transfers
 - Inability to securely encrypt and protect file transfer data
 - Inability to receive notifications upon completed file upload/download operations

Use Case

- Has 250-1000 users (both internally and externally) that use Serv-U.
- Purchased **Serv-U Managed File Transfer Server**.
- Use Serv-U MFT Server to:
 - Centralize file transfers within the organization
 - Secure B2B file transfer with external parties
- Decided to buy Serv-U because of its:
 - Affordable cost
 - Robust security for file transfer
 - Ease of use and configuration
 - Scalability
- Key features of Serv-U that helped meet their IT requirements:
 - SFTP for file transfer
 - Active Directory/LDAP integration
 - File transfer over the Web (via HTTP/S)

Results

- Benefits realized as a result of using Serv-U:
 - Enhanced security and data protection
 - Increased visibility and control of file transfers
 - Improved compliance with security policies
 - Prevented data loss during file transfer
 - Improved administration and governance of file transfers
 - Cost & time savings
 - Improved productivity
 - Continuous software development and product updates

About Serv-U

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

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