

# Case Study: First National Bank Of South Africa eliminates manual patch workload

"We used to have to manually package and detect 3rd party patches. Solarwinds does this for us automatically."

"Patch Manager is the only solution that works seamlessly with SCCM."

First National Bank of South Africa recommends Patch Manager because: "(Yes,) because of the functionality it provides for 3rd party patching."

## Challenges

- Inconsistent 3rd party patching using the existing Microsoft WSUS & SCCM solutions.
- Used prior to SolarWinds Patch Manager:
  - Manual patching and in-house processes
  - Microsoft SCCM

#### **Use Case**

- Patch Manager helps First National Bank of South Africa manage:
  - over 5000 workstations (incl. notebooks)
  - Pushes out 5 20 patches per month
- First National Bank of South Africa decided to buy SolarWinds Patch Manager because of its features.

### Results

- Patch Manager helps First National Bank of South Africa:
  - Test and deploy patches without affecting business/IT productivity
  - Define and execute patch strategies for different user groups or computer groups
  - Easily control how disruptive the patch process needs to be (e.g. control reboots, system restore, etc)
  - Do on-demand patching and creation of custom patches and packages
- First National Bank of South Africa saves 11-25 hours of patch workload each month, with Patch Manager.

#### About SolarWinds Patch Manager

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

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SolarWinds Patch Manager

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