solarwinds

Case Study: Patch Manager Helps a Community Bank Expedite 3rd Party and Microsoft Patches

"We were grossly unpatched on the 3rd party side and struggled to maintain Microsoft Patches using WSUS. After going to Patch Manager, we were able to shore up numerous issues and bring our systems to a better state."

"Patch Manager expedites the 3rd party process and helps with the Microsoft side, especially with reporting."

Most used Patch Manager feature: "3rd Party Patch management and reporting are the most important for us to maintain compliance. We are finding it could be helpful with future endeavors where we may need to deploy more individualized software packages on remote devices."

Challenges

- Inconsistent deployment of timely patch updates when vulnerabilities arise out of potentially unwanted programs, malware and newer threats.
- Used time-consuming manual in-house patch processes and Microsoft WSUS, prior to purchasing SolarWinds **Patch Manager**.

Use Case

- Patch Manager helps the community bank manage:
  - 50-250 workstations (incl. notebooks), and
  - <50 servers
- Push out 5 – 20 patches per month with Patch Manager.
- Purchased SolarWinds Patch Manager because of its ease of use.

Results

- Patch Manager helps the community bank:
  - Test and deploy patches without affecting business/IT productivity
  - Define and execute patch strategies for different user groups or computer groups
  - Easily control how disruptive the patch process needs to be (e.g. control reboots, system restore, etc)
  - Do on-demand patching and creation of custom patches and packages
  - Quickly generate reports on patched and unpatched systems and software
- Save 26-40 hours of patch workload, each month, with Patch Manager.

About SolarWinds Patch Manager

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

SolarWinds

SolarWinds Patch Manager