

Case Study: Patch Manager Helps State Government IT Take Control of Patch Management



“Patching before Patch Manager was in the hands of the individual users. After purchasing SolarWinds Patch Manager, IT is in control and can know what systems are patched and which are not.”

“Patch Manager works very well. It doesn’t take long for a machine to be noticed on the network and get patches pushed down to them.”

Challenges

- Complexity in customizing patches and packages for user groups & computer groups.
- Used time-consuming manual patching and in-house processes prior to purchasing SolarWinds **Patch Manager**.

Use Case

- Manages with Patch Manager:
 - Servers: 50-250
 - Workstations (incl. notebooks): 50-250
- Push out > 50 patches per month with Patch Manager.
- Purchased SolarWinds Patch Manager because of its features.

Results

- Patch Manager helps the state government:
 - Adapt to changes rapidly for both physical and virtual environments
 - Easily control how disruptive the patch process needs to be (e.g. control reboots, system restore, etc)
 - Do on-demand patching and creation of custom patches and packages
 - Quickly generate reports on patched and unpatched systems and software

Patch Manager helps the state government save over **200 hours** of patch workload, each month.

About SolarWinds Patch Manager

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

Learn More:

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