

Case Study: Patch Manager Helps a Community College (US) Simplify 3rd Party Patching



“3rd party updates, like Flash, were a pain to keep updated as we would have to touch individual machines frequently. But now after using Patch Manager, it’s a breeze.”

Challenges

- Complexity in customizing patches and packages for user groups & computer groups
- Difficult to patch 3rd party updates like **Flash®** and **Java™**
- Used prior to SolarWinds **Patch Manager**:
 - Manual patching and in-house processes
 - Microsoft WSUS

Use Case

- Patch Manager helps manage:
 - 251-1,000 workstations (incl. notebooks)
 - Push out 5 – 20 patches per month with Patch Manager
- Decided to purchase SolarWinds Patch Manager because of **3rd party patch management**

Results

- Patch Manager helps the community college:
 - Define and execute patch strategies for different user groups or computer groups
 - Do on-demand patching and creation of custom patches and packages
 - Quickly generate reports on patched and unpatched systems and software

About SolarWinds Patch Manager

SolarWinds delivers powerful, affordable, and easy-to-use IT security tools to help you monitor, patch, and eliminate security threats and vulnerabilities across your network. Get fast and easy compliance reporting for HIPAA, PCI, SOX, ISO, and more.

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