A Systems Engineer of a state & local government would be very likely to recommend SolarWinds Network Performance Monitor for this reason:

" We have always been very impressed with the SolarWinds products, and NPM is no exception. It allows us to proactively monitor, troubleshoot, and repair systems within our network infrastructure. This keeps us ahead of the user complaints, which is always a plus.

Source: Systems Engineer, State & Local Government

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Based on a response of 10 to the question "On a scale of 0-10, how likely would you be to recommend SolarWinds Network Performance Monitor?"