solarwinds

Fortune 500 Financial Services Company

Introduction

This case study of a Fortune 500 financial services company is based on an August 2015 survey of SolarWinds Network Configuration Manager customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> "An automated config backup system, eliminating the need for manual backups."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds Network Configuration Manager:

- Problem experienced prior to using SolarWinds Network Configuration Manager (NCM):
  - Some devices were slow to backup, or timed out all together.

Use Case

The key feature and functionality of SolarWinds Network Configuration Manager that the surveyed company uses:

- Company manages up to 500 devices.

Results

The surveyed company achieved the following results with SolarWinds Network Configuration Manager:

- Primary reason for using NCM:
  - Configuration backup and restore to provide operational continuity
- Primary benefits from using NCM:
  - Saves time making configuration changes
  - Monitors configuration changes and fix configuration problems faster
- Agrees that they achieve far superior security and network reliability when they use network automation alongside their network monitoring solution.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Fortune 500

Industry:
Financial Services

About SolarWinds Network Configuration Manager

SolarWinds delivers powerful, affordable, and easy-to-use network monitoring and management software to help you take control of your network, reduce outages, manage devices and speed up troubleshooting.

Learn More:

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Research by **TechValidate** by SurveyMonkey

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