

School District of New Berlin

Introduction

This case study of School District of New Berlin is based on a May 2017 survey of SolarWinds Network Configuration Manager customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds Network Configuration Manager:

- Faces the most significant challenges that are associated with:
 - Increasing network complexity and pace of change
 - The complexity of managing many different device types
 - Configuration-related problems take too long to troubleshoot and correct
- Spent 10-25 person hours managing configuration related activities.

Use Case

The key features and functionalities of SolarWinds Network Configuration Manager that the surveyed company uses:

- Manages 50 to 100 network devices.
- Regularly performs the following network configuration management tasks:
 - Does device discovery and inventory
 - Manages administrative device access and permissions
 - Reviews or approves proposed configuration changes
 - Builds and/or deploy configuration changes
 - Monitors configurations for change
 - Manages configuration backups
 - Troubleshooting and/or correct configuration errors
 - Manages device life-cycle
 - Manages support contracts
 - Creates performance and planning reports

Results

The surveyed company achieved the following results with SolarWinds Network Configuration Manager:

- Uses NCM to help in the following ways:
 - Document network environment
 - Save time completing wide-scale configuration changes
 - Improve standardization and process discipline
 - Improve network troubleshooting and problem resolution
 - Improve policy compliance and reporting
- Saves 10-25 person hours when using NCM for managing network configuration and compliance related activities.

Company Profile

Company:
School District of New Berlin

Company Size:
Medium Enterprise

Industry:
Educational Institution

About SolarWinds Network Configuration Manager

SolarWinds delivers powerful, affordable, and easy-to-use network monitoring and management software to help you take control of your network, reduce outages, manage devices and speed up troubleshooting.

Learn More:

[SolarWinds](#)

[SolarWinds Network Configuration Manager](#)