

Glencoe Regional Health Services

Introduction

This case study of Glencoe Regional Health Services is based on a December 2017 survey of SolarWinds NetFlow Traffic Analyzer customers by TechValidate, a 3rd-party research service.



“I have used the combination of NPM and NTA to prove out multiple issues, such as lack of bandwidth on one connection and a specific endpoint using more bandwidth than others.”

“My favorite feature of NTA is the Types of Service (ToS) summary. It helps me identify traffic and its priority and confirm proper classification of traffic from different endpoints.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds NetFlow Traffic Analyzer:

- Identifying the cause of bandwidth spikes
- Troubleshooting application performance issues
- General network troubleshooting
- Gaining access to historical traffic data

Use Case

The surveyed company uses the following SolarWinds network management products:

- Network Performance Monitor (NPM)
- NetFlow Traffic Analyzer (NTA)
- Network Configuration Manager (NCM)
- IP Address Manager (IPAM)
- VoIP & Network Quality Manager (VNQM)

Results

The surveyed company achieved the following results with SolarWinds NetFlow Traffic Analyzer:

- Gets to the root cause of a bandwidth issue twice as fast since using NetFlow Traffic Analyzer versus using no flow analysis tool.

Company Profile

Company:
Glencoe Regional Health Services

Company Size:
Medium Enterprise

Industry:
Health Care

About SolarWinds NetFlow Traffic Analyzer

SolarWinds delivers powerful, affordable, and easy-to-use network monitoring and management software to help you take control of your network, reduce outages, manage devices and speed up troubleshooting.

Learn More:

[SolarWinds](#)

[SolarWinds NetFlow Traffic Analyzer](#)