Benchmark Electronics

Introduction

This case study of Benchmark Electronics is based on an August 2015 survey of SolarWinds Network Configuration Manager customers by TechValidate, a 3rd-party research service.

> " **"I am confident that I can locate a backup if I need it."**

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds Network Configuration Manager:

- Problem experienced prior to using SolarWinds Network Configuration Manager (NCM):
    - Sites maintained their own backups so we were not consistent.

Use Case

The key feature and functionality of SolarWinds Network Configuration Manager that the surveyed company uses:

- Company manages 2500 devices or more.

Results

The surveyed company achieved the following results with SolarWinds Network Configuration Manager:

- Primary reasons for using NCM:
    - Configuration monitoring to know when and how configurations have changed
    - Configuration auditing to more easily and quickly perform policy compliance audits
    - Configuration backup and restore to provide operational continuity
- Primary benefits from using NCM:
    - Monitors configuration changes and fix configuration problems faster
    - Makes the network devices (and the network) more secure
- Saves up to 25 hours each month managing network configurations by using NCM.
- Is up to 25% faster at detecting and or fixing network configuration problems since using NCM.
- Agrees that they achieve far superior security and network reliability when they use network automation alongside their network monitoring solution.

Company Profile

Company:
Benchmark Electronics

Company Size:
Large Enterprise

Industry:
Electronics

About SolarWinds Network Configuration Manager

SolarWinds delivers powerful, affordable, and easy-to-use network monitoring and management software to help you take control of your network, reduce outages, manage devices and speed up troubleshooting.

Learn More:

[↗ SolarWinds](#)

[↗ SolarWinds Network Configuration Manager](#)

Source: Keith Russell, Network Administrator, Benchmark Electronics