

Encore Capital Group, Inc.

Introduction

This case study of Encore Capital Group, Inc. is based on a December 2017 survey of SolarWinds NetFlow Traffic Analyzer customers by TechValidate, a 3rd-party research service.



“In many cases we have used NTA and NPM to see the interface traffic and to identify & analyze the traffic data.”

“My favorite feature of NTA is the application-wise traffic data. It helps us to see the top applications consuming bandwidth.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds NetFlow Traffic Analyzer:

- Identifying the cause of bandwidth spikes
- Troubleshooting application performance issues
- Viewing traffic patterns to optimize policies
- General network troubleshooting
- Gaining access to historical traffic data

Use Case

The surveyed company uses the following SolarWinds network management products:

- Network Performance Monitor (NPM)
- NetFlow Traffic Analyzer (NTA)
- Network Configuration Manager (NCM)
- User Device Tracker (UDT)
- IP Address Manager (IPAM)
- VoIP & Network Quality Manager (VNQM)
- Virtualization Manager (VMAN)
- Server & Application Monitor (SAM)
- Engineers Toolset (ETS)

Results

The surveyed company achieved the following results with SolarWinds NetFlow Traffic Analyzer:

- Got to the root cause of bandwidth issues twice as fast since using NetFlow Traffic Analyzer versus using no flow analysis tool.

Company Profile

Company:
Encore Capital Group, Inc.

Company Size:
Medium Enterprise

Industry:
Financial Services

About SolarWinds NetFlow Traffic Analyzer

SolarWinds delivers powerful, affordable, and easy-to-use network monitoring and management software to help you take control of your network, reduce outages, manage devices and speed up troubleshooting.

Learn More:

[SolarWinds](#)

[SolarWinds NetFlow Traffic Analyzer](#)