Global 500 Telecommunications Services Company

Introduction

This case study of a Global 500 telecommunications services company is based on an August 2015 survey of SolarWinds Network Configuration Manager customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

> "The product pays for itself over time, both NCM and SAM are fantastic products."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds Network Configuration Manager:

- Problems experienced prior to using SolarWinds Network Configuration Manager (NCM):
    - Experienced configuration changes took too much time and/or were error prone
    - Needed to know when configuration changes were made and/or prevent unapproved changes
    - Wanted a faster and easier way to do compliance audits
    - Needed a better way to backup and restore configuration files

Use Case

The key feature and functionality of SolarWinds Network Configuration Manager that the surveyed company uses:

- Company manages up to 2500 devices.

Results

The surveyed company achieved the following results with SolarWinds Network Configuration Manager:

- Primary reasons for using NCM:
    - Configuration monitoring to know when and how configurations have changed
    - Network automation to eliminate errors and add speed and consistency to all configuration changes
    - Configuration auditing to more easily and quickly perform policy compliance audits
- Primary benefits from using NCM:
    - Saves time making configuration changes
    - Makes fewer errors when making standardized configuration changes
    - Monitors configuration changes and fix configuration problems faster
    - Spends less time and effort demonstrating policy compliance
- Saves up to 100 hours each month managing network configurations by using NCM.
- Is up to 75% more efficient at managing and implementing reliable network changes since deploying NCM.
- Is up to 75% faster at detecting and or fixing network configuration problems since using NCM.
- Agrees that they achieve far superior security and network reliability when they use network automation alongside their network monitoring solution.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Global 500

Industry:
Telecommunications Services

About SolarWinds Network Configuration Manager

SolarWinds delivers powerful, affordable, and easy-to-use network monitoring and management software to help you take control of your network, reduce outages, manage devices and speed up troubleshooting.

Learn More:

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SolarWinds Network Configuration Manager