

SOLARWINDS NETWORK CONFIGURATION MANAGER CASE STUDY

# **Genesis Health Care Corporation**

### Introduction

This case study of Genesis HealthCare Corporation is based on an August 2015 survey of SolarWinds Network Configuration Manager customers by TechValidate, a 3rd-party research service.

"Prior to using NCM, there was very little standardization and security was more of an afterthought than a primary focus. Using NCM we have found and brought all of our devices into compliance and as a result passed a security audit by an outside auditor who was specifically looking for many things we had already taken care of using NCM."

### Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds Network Configuration Manager:

- Problems experienced prior to using SolarWinds Network Configuration Manager (NCM):
  - Wanted a faster and easier way to do compliance audits
  - Needed a better way to backup and restore configuration files

# Use Case

The key feature and functionality of SolarWinds Network Configuration Manager that the surveyed company uses:

Company manages 2500 devices or more.

#### **Company Profile**

Company: Genesis HealthCare Corporation

Company Size: Large Enterprise

Industry: Health Care

About SolarWinds Network Configuration Manager

## Results

The surveyed company achieved the following results with SolarWinds Network Configuration Manager:

- Primary reasons for using NCM:
  - Network automation to eliminate errors and add speed and consistency to all configuration changes
  - Configuration auditing to more easily and quickly perform policy compliance audits
  - Configuration backup and restore to provide operational continuity
- Primary benefits from using NCM:
  - Saves time making configuration changes
  - Makes fewer errors when making standardized configuration changes
  - Spends less time and effort demonstrating policy compliance
  - Makes the network devices (and the network) more secure
- Saves > 100 hours each month managing network configurations by using NCM.
- Is > 100% more efficient at managing and implementing reliable network changes since deploying NCM.
- Is > 100% faster at detecting and or fixing network configuration problems since using NCM.
- Strongly agrees that they achieve far superior security and network reliability when they use network automation alongside their network monitoring solution.

SolarWinds delivers powerful, affordable, and easy-to-use network monitoring and management software to help you take control of your network, reduce outages, manage devices and speed up troubleshooting.

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Configuration Manager

Source: Craig Norborg, Network Engineer, Genesis HealthCare Corporation

Research by

TechValidate by SurveyMonkey

