

# The Philippine Stock Exchange

## Introduction

This case study of The Philippine Stock Exchange is based on a September 2016 survey of SolarWinds monitoring software customers by TechValidate, a 3rd-party research service.



“SolarWinds provides us with 24/7 monitoring via email and SMS. The system is proactive, so I no longer need to be concerned about surprise outages or downtime. They’ve made my job worry-free.”

“SolarWinds is the easiest IT monitoring and management tool I’ve tried. It has a wide range of tools to choose from depending on one’s requirement. It is easy to use and manage, and it has the best GUI.”

“The TAC engineers are skilled & proficient and can help resolve any issues immediately.”

## Challenges

The business challenges that led the Stock Exchange to evaluate and ultimately select SolarWinds monitoring software were:

- A need for an affordable solution that fit within a budget
- Fast time to deployment
- Need to show the management team what they need to know and allow them to quickly solve problems
- A flexible, intuitive user interface that could be customize based on their priorities
- 24x7 Technical Support
- Single pane of glass dashboard that allows them to troubleshoot problems quickly without having to question data integrity
- In-depth features to get a better perspective of their IT environment

### Company Profile

Company:  
**The Philippine Stock Exchange**

Company Size:  
**Medium Enterprise**

Industry:  
**Financial Services**

## Use Case

The Stock Exchange uses SolarWinds to monitor the following technologies for them:

- Network performance
- Network device configuration
- Network traffic, QoS and performance
- Physical and virtual server health and performance
- Applications and Database uptime, performance and health
- Storage arrays capacity and performance

## Results

After deploying SolarWinds monitoring software, The Philippine Stock Exchange:

- Has improved their ability to identify and troubleshoot application performance issues by 80 – 100% .
- Is saving between \$20,000 – \$50,000 annually on labor, software, maintenance, and admin costs by using SolarWinds products when compared to their previous solution.