Tabcorp Holdings

Introduction

This case study of Tabcorp Holdings is based on a September 2016 survey of SolarWinds monitoring software customers by TechValidate, a 3rd-party research service.

> "We used to have ManageEngine as our main monitoring tool. We switched to SolarWinds because all the modules are available in one interface."
>
> "The dashboard on a large screen in our area shows the management walking past a snapshot of the current situation and provides confidence the network is being looked after."
>
> "The biggest advantage for us is the ability to have all modules in the one GUI. This is a big winner for us."

Challenges

The business challenges that led Tabcorp Holdings to evaluate and ultimately select SolarWinds monitoring software were:

- A requirement to show their management team what they need to know and allow them to solve problems
- A single pane of glass dashboard that enables them to troubleshoot problems quickly without having to question data integrity
- In-depth features allowing them to get a better perspective of their IT environment

Company Profile

Company:
Tabcorp Holdings

Company Size:
Small Business

Industry:
Hospitality

Use Case

Tabcorp Holdings considered two monitoring tools before purchasing SolarWinds:

- Manage Engine
- Nagios®

They ultimately decided to purchase SolarWinds and now use the solution to monitor the following technologies:

- Network performance
- Network device configuration
- Network traffic, QoS and performance
- Physical and virtual server health and performance
- Applications and Database uptime, performance and health

Results

Since deploying SolarWinds monitoring software, Tabcorp Holdings:

- Has improved their ability to identify and troubleshoot application performance issues by 40 – 60%.
- Is able to save up $10,000 annually on labor, software, maintenance, and admin costs by using SolarWinds products when compared to their previous solution.

Research by **TechValidate** by SurveyMonkey

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