

## D'Youville College Benefits from Web Help Desk Integration with SCCM

“ [Before purchasing Web Help Desk,] we did not have any tracking system beyond email. [Web Help Desk has made our help desk management and IT support job easier by providing the] ability to create tickets quickly, and track resolution times, problem users and devices. We like the integration with Microsoft® System Center Configuration Manager (SCCM).

— Tom Stachowiak, IT/Systems Administrator, D'Youville College  
- Buffalo

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Source: Tom Stachowiak, IT/Systems Administrator, D'Youville College - Buffalo

solarwinds 

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